



School Bell Software

Never agonize over changing the bell schedule again!

FREQUENTLY ASKED QUESTIONS

Connecting Priority Time™ to your equipment

1. How is Priority Time™ connected to our equipment?

Priority Time™ is designed to connect to an existing bell or PA system or can be used on a stand-alone PC.

Existing Bell System: Most old bell systems use some form of relay contact closure to ring the bells. A computer running Priority Time™ is connected to an existing bell system using our external relay controller.

Existing PA System: Most PA "bell" systems use some type of tone generator to ring the "bells". A computer running Priority Time™ is connected to an audio input on the PA amplifier using a shielded audio cable.

Stand-Alone PC: Priority Time™ can be installed on a PC with sound card and speakers and used anywhere scheduled audio is needed.

2. Can we use our existing wiring, bells and speakers?

Yes.

3. We do not have a bell or PA system. Will Priority Time™ work for us?

Priority Time is designed to connect to an existing system.

If your bell coverage area is relatively small (i.e. sounds from PC speakers can be heard by all students) you can use the stand-alone configuration. Of course, this would require a PC running Priority Time™ in all areas needing coverage.

4. We have an old bell system. Can we still use Priority Time™?

Yes, the possibility of using Priority Time™ is very good. We have not yet run across a system that we cannot connect. Of course, there is a first time for everything. Contact us if you have questions.

5. We have multiple ring "zones". Can you provide zone functionality?

At the current time we can provide a single zone. We understand that multiple zones are very important and work is in progress. If you need multiple zones, please contact us with your configuration and number of zones. We will let you know when this feature is complete.

Computer requirements for Priority Time™

6. What are the system requirements for Priority Time™?

All versions: PC with Windows XP or higher

Audio version: PC with sound card

Relay version: PC with one RS-232 serial port (DB9 or DB25), Priority Time™ External Controller

Stand-alone version: PC with sound card & speakers

7. Will Priority Time™ work with Macintosh computers?

No.

Pricing and Ordering

8. Can I buy a complete "turnkey" package that includes everything we need?

Yes. We offer a complete "turnkey" package that includes:

- Notebook, Tablet or Desktop PC with Windows XP and Priority Time™ installed
- Default schedule & sounds
- Audio cable (audio version)
- Priority Time™ External Controller, serial cable & power supply (relay version)
- Completely configured and ready to go

9. How much does Priority Time™ cost?

Please see our Web site for details.

10. We are a business, not a school. Can we still use Priority Time™?

Sure. We have inquired all the time from companies wanting to use Priority Time™ in their place of business. The user interface (or the screens you use to configure your schedules) is not market specific- it can be used by any business. Please take a look at the screen shots on our Web site.

Priority Time™ Support

11. What type of support do I get after I purchase Priority Time™?

Whatever level of support you require. Email, Web or phone.

12. Can we call and talk to a live person if we need help?

If you want to talk to a live person, we are only a phone call away.